

Sample Request Checklist

Everything to prepare before requesting a free sample, so evaluation and ordering go smoothly.

1. Confirm the grade you need (Grade A, Grade B, or Hot Break) — unsure? Request Grade A and Grade B samples side by side.
2. Decide your target colour a-value (1.7, 1.8 or 1.9) if you have a specific shade requirement.
3. Confirm your preferred packaging format for the sample (small pouch/jar for lab testing is standard).
4. Provide your shipping address and confirm whether a courier account (DHL/FedEx/UPS) should be billed, or if TOMEX should arrange and invoice the courier cost.
5. Have your quality team ready to test Brix, colour, and Bostwick consistency against your own product spec on arrival.
6. Review the Certificate of Analysis (COA) sent with the sample against your internal QA checklist.
7. If approved, confirm your target order quantity (MOQ 1 FCL) and destination port so we can issue a formal quotation.

Ready? Submit a request through the quote form on our website, or message us directly on WhatsApp — our export team replies within 24 hours.